# What our clients say

"CPL Healthcare have been working with Social Care Training Ireland since early 2011. The professional and enthusiastic approach of Social Care Training Ireland trainers delivers a learning experience which has proven to enhance the overall quality of service, and acts as a key support to the professional development of our employees."

Niall McDevitt, Director, CPL Healthcare

"Social Care Training Ireland has been providing a variety of training to our organisation over the last twelve months. In my role of organising this training I have found them to be professional, efficient and knowledgeable in all areas.

The participants in this training have been very much impressed with the content, quality and knowledge of the training provided. The trainers have had the ability to tailor each of the courses to suit our organisation's needs.

Participants through their evaluation forms have given the training provided by Social Care Training Ireland a five star rating which is the highest grade possible."

Deirdre O'Donoghue, Quality Manager, Aiséirí Rehabilitation Centres

"Many thanks for providing us with Child Protection training. Both of our companies gained valuable and useful information which we now implement on a daily basis. We were very impressed with the flexibility of the company in their efforts to accommodate our organisation. The course itself was very comprehensive; it covered Children First in depth and Dolores set an excellent standard of expectation for all of our staff working with young people going forward."

Derek Binchy, Director, Neptune Kayak Ltd and Spike Island Ltd.

"Social Care Training Ireland provided us with Supervision training for our management team recently. The trainers delivered a high standard of learning material to us, flexing their approach to suit the range of participants in the room and using an approach that was both formal and interactive. Their approach encouraged group participation which enhanced the learning experience and the course facilitators' broad depth of knowledge and experience was apparent for all to see. We will definitely use Social Care Training Ireland again in the future and would highly recommend their team to anyone in the social care sector."

Mark McGuire, Service Director, Pathways Ireland

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supporting excellence in care provision





# **About Us**

Social Care Training Ireland, established in 2011, is an Irish company. We have delivered superior training, consultancy and organisational development services to the Health Service Executive (HSE), Department of Education, Tusla (Child & Family Agency), non-governmental organisations, professional employment agencies, addiction treatment organisations, homeless support services, nursing homes, universities, community services, probation schemes, disability services and private residential care providers nationwide.

Our ethos is derived from our extensive experience in care provision and is embodied in our mission 'supporting excellence in care provision'. We believe that we can support practitioners and organisations to achieve excellence in quality and standards within services. We believe in a person-centred approach, where the service user is of paramount importance.

We have built an extensive service offering on solid experience and have carefully crafted our approach, not purely on an academic basis but also through the application and development of theoretical models, whilst constantly measuring outcomes and experiences.

Our trainers are professionally qualified social care practitioners and managers, with years of practical experience, who translate their shared vision and passion to deliver a new learning experience.



## Services

Social Care Training Ireland provide a wide range of training and services which can be tailored to meet the needs of both individuals and organisations.

#### **Social Care Training Courses**

- Professional Supervision Skills for Social Care
- Leadership and Change Management in Social Care
- Child Protection Training (incorporating Children First)
- Safeguarding of Vulnerable Adults
- Designated Liaison Person (DLP) Training
- Restrictive Practice Training
- Auditing of Residential Care Services
- The 18 outcomes Guidance and Awareness
- Non-Suicidal Self-Injury and Self-Harm
- Professional Report Writing in Social Care
- Therapeutic Crisis Intervention (TCI)
- Understanding and Working with Attachment Issues
- Risk Assessment and Management
- Managing Challenging Behaviour
- Working with Bereavement, Separation & Loss
- Working with Trauma
- Active Listening Skills
- Key Working Skills
- Person Centred Planning
- The Importance of Creating Boundaries in Social Care
- Anti-Bullying
- Alcohol & Drug Awareness
- Working with Child Sexual Exploitation
- Policy, Procedure and Guideline Development
- Conflict Resolution
- Working in Residential Childcare
- Mental Health Awareness
- Elder Abuse
- Data Protection Training
- Professional Client Advocacy
- Stress Management
- Mindfulness and Resilience in Social Care
- Culturally Appropriate Practices in Social Care

### **Health & Safety Training Courses**

- First Aid Response (FAR) and Refresher
- QQI Occupational First Aid and Refresher
- Paediatric/Emergency/Sports First Aid
- PHECC Cardiac First Response
- Manual Handling
- People/Patient Moving
- Fire Safety and Fire Warden

#### **Other Services**

- Team Building
- Group Facilitation
- External Supervision Sessions
- Policy Review
- Training Needs Assessment
- Consultancy for Social Care Managers

